



CLUB DE GOLF FRASER

**EDMUNDSTON**

GOLF CLUB

*Policies & Procedures  
and Code of Conduct*



# OUR VISION, MISSION AND VALUES

## Vision

We are the number one choice for the residents of Edmundston, and those travelling through Edmundston, to play golf, learn the game of golf and to participate in fun events.

## Mission

To provide our Members, our Customers and the entire Edmundston community with a welcoming golf club that provides friendly service and a well-maintained golf course.

## Values

### ***Welcoming***

- We provide a welcoming and friendly environment
- We treat everyone who visits the Club in the same welcoming manner (Members, Guests, Public)
- We seek out opportunities to bring new people into the Club

### ***Growing the Game***

- We promote the benefits that the game of golf provides
- We have an excellent Junior program
- We reach out to the community and invite them to learn golf at our Club

### ***Member Value***

- We ensure our Members receive exceptional value for their membership
- We will ensure the Club is fiscally responsible at all times
- We promote the benefits of Membership to ensure continued membership growth

### ***Engagement***

- We create opportunities for all of our Members, Guests and Public to actively engage with each other
- We have an excellent Calendar of Events
- We provide regular opportunities to welcome new people to the Club

### ***Community***

- We are an integral part of the Edmundston Community
- We support local charitable initiatives
- We actively participate in community events



# CLUB POLICIES AND PROCEDURES

Please be advised that the following policies and procedures will be enforced by staff at all times to ensure fairness for all and to maximize access to the golf course for all players.

## Tee Time Bookings

Green fee players may book up to 90 days in advance.

Annual Passholders (Members) may book 7 days in advance.

Local Saver cardholders may book 6 days in advance.

Juniors may book one day in advance for 18 hole course.

Bookings can be made starting at 7:00AM by calling the golf shop, making a request in person, or booking on-line.

The maximum number of players that one person can book for is eight players. For bookings of more than eight players please contact the golf shop.

Fraser Edmundston Golf Club retains the ability to add other players to any booking with less than four players without refusal. This is not optional.

Where reasonable, the golf shop may approve single play (ie. Late evenings, etc)

The Player who makes the booking is responsible for all golfers within their group showing up. (See Tee Time Infraction Policy below)

## Tee Time Infraction Policy

A 'Tee Time Infraction' is defined for the purposes of this policy as any of the following;

- A person or persons who do not arrive for a pre-booked tee time and who have not called the golf shop or used the on-line reservation system to remove their name(s), or the name(s) of their guest(s), **at least 24 hours** prior to their booking
- A person who knowingly makes a tee time with other players when those players are not aware of the booking or have no intention of playing
- A person who tee's off without first checking in at the Golf Shop Counter to ensure they are accurately accounted for

If a Member commits a 'tee time infraction' the following actions will be taken:

### **First offence.**

No action will be taken but it will be recorded in the reservation system as a first offence and the golfer will be informed.

### **Second offence.**

The Member will receive a verbal warning from Management, outlining the steps that will be taken for future infractions.

### **Third offence.**

The Member shall receive written notice from the Management that they are on probation and the Member will lose their booking privileges for a period of two weeks.

### **Fourth offense.**

The Member shall receive written notice from Management that their playing privileges have been suspended for two weeks and will be charged \$100.

### **Fifth infraction.**

The Member will be suspended indefinitely from playing Fraser Edmundston Golf Club and no refund will be provided.

Infractions may be waived if caused by inclement weather which is ONLY determined by the Manager. See below.



### **Inclement Weather Policy for Members**

Inclement weather affecting play is ONLY determined by the Golf Shop Manager. Wind and Heat are not considered inclement weather.

If the Golf Shop Manager deems inclement weather, then the no show penalties listed above will be waived. It is the responsibility of the Member to confirm that the course has been deemed unplayable.

### **Course Warning and Evacuation Procedure**

It is the responsibility of every golfer to become acquainted with and respect the warning and evacuation procedures for the course during thunderstorms.

Every golfer must go to the club house without delay when they hear the horn three times. The player can resume the game when they hear a single horn.

### **First Tee Check-In**

All players MUST check-in with the golf shop no less than fifteen minutes prior to their scheduled tee time. By failing to do so, the starter has the sole discretion to pass another group or, if necessary, cancel the reservation.

The game must be played in order of the holes from one through to eighteen. Playing in random order is prohibited.

No golfer can start from hole ten without prior approval from the starter.

### **Golf Carts**

Players will share carts. Twosomes will get one cart. Groups of three or four players will get two carts.

All players (members, public, guests) who wish to rent a motorized cart are required to sign the liability contract before taking possession of the motorized cart.

Carts may only be driven by a person over 16 years of age; it must not carry more than two people at a time.

The movement of motorized carts may be restricted on certain days, depending on climatic conditions or course condition when applicable. The course superintendent determines when restrictions apply.

Motorized carts are limited on holes 4, 8, 12 and 15. At all times during the play of these holes, motorized carts must remain on the cart paths.

Carts must maintain a distance of thirty (30) yards from the green.

Carts are not to circulate in undergrowth or forested areas.

Any driver of a motorized cart who contravenes these rules may be subject to disciplinary measures.

### **Pace of Play & Course Etiquette**

All golfers shall be required to play promptly, and eighteen holes of play should take no less than 4 hours and 15 minutes.

Each group of golfers are required to be within position of the group in front of it; the position of the group behind is irrelevant in determining proper pace of play.

If a group slows down the pace, they are required to allow the group behind them to pass them.

The allowed time to search for a lost ball is three (3) minutes; if not found, the ball is deemed to have been lost.

No golfer shall play until the golfers in front are out of reach.

All golfer is required to replace their divots and repair ball marks.

Push and pull carts, and remote-control carts shall maintain a distance of five (5) feet from the green.

# RULES OF CONDUCT

The purpose of these rules of conduct is to establish clear and acceptable behavior expectations for everyone who uses the Fraser Edmundston Golf Club. All individuals deserve to be treated with dignity and respect while playing, working or volunteering at the Fraser Edmundston Golf Club course, practice facilities and clubhouse.

- All individuals are expected to behave politely and respectfully to all other individuals.
- No golfer will hit into the group in front or into staff who are on the golf course
- It is illegal to consume any alcoholic beverages other than those sold by the Microbrewery located on Club grounds which holds a valid liquor license.
- Smoking and vaping are prohibited in the Clubhouse.
- All equipment stored in all the club's buildings are your responsibility in case of theft.
- Automobiles must be parked in the places provided for this purpose and not in the immediate vicinity of the buildings or on access roads.
- No poster or advertisement or notice of any kind may be posted at the Club without the prior permission of the Executive Director.
- Only support animals are allowed on site with prior permission of the Executive Director.
- Proper golf attire must at all times be worn on the golf course (including the practice areas). Cut-off shorts and tank-tops are prohibited.
- The Club reserves the right at any time to restrict access to any individual.

## **Disciplinary measures**

Any person who does not comply with these regulations will be subject to the following disciplinary measures for any noted infractions:

**First offense:** The person will receive a verbal notice from the Executive Director.

Second offense: A written notice will be emailed to the individual by the board.

**Third offense:** The individual will be suspended for one (1) week from the premises.

**Fourth offense:** The individual will be suspended for the remainder of the season during which time they will be prohibited from any access to any of the Club's facilities. No refunds will be provided.



